

The Student FLEXible Benefit Plan allows you to choose coverage to suit your needs. Below is a summary of the coverage options available. Visit [www.mystudentplan.ca/macewan](http://www.mystudentplan.ca/macewan) to find more about the coverages and complete the Enrol/Opt Out online form. You have one opportunity each year to Flex your Benefits during your enrolment period and before the applicable deadline. All eligible students are automatically enrolled in the Balanced Plan.

Benefit	Balanced Plan	FLEXible Drugs & Parameds	FLEXible Parameds & Vision	FLEXible Dental
<b>Prescription Drugs</b> (NASA Formulary)	80% coverage \$3,000/benefit year	90% coverage \$3,000/benefit year	70% coverage \$3,000/benefit year	70% coverage \$3,000/benefit year
<b>Vision</b>	100% coverage	100% coverage	100% coverage	100% coverage
<b>Eye Exam</b>	\$60/24 months	\$60/24 months	\$60/24 months	\$60/24 months
<b>Glasses/Contacts</b>	\$100/24 months	no coverage	\$150/24 months	no coverage
<b>Parameds</b> (referral may be required)	80% coverage \$300/benefit year	80% coverage \$400/benefit year	80% coverage \$500/benefit year	80% coverage \$300/benefit year
<b>Psychologist or Social Worker</b>	80% coverage \$500/benefit year	80% coverage \$500/benefit year	80% coverage \$500/benefit year	80% coverage \$500/benefit year
<b>Dental</b>	\$750/benefit year	\$500/benefit year	\$750/benefit year	\$1,000/benefit year
<b>Diagnostic &amp; Preventative</b>	12 month recall	12 month recall	12 month recall	6 month recall
<b>Select Dentists</b>	100% coverage	100% coverage	100% coverage	100% coverage
<b>Alternate Dentists</b>	70% coverage	70% coverage	70% coverage	80% coverage
<b>Minor Restorative</b>	80% coverage	50% coverage	60% coverage	80% coverage
<b>Oral Surgery</b>	50% coverage	30% coverage	30% coverage	80% coverage
<b>Endo/Perio</b>	50% coverage	50% coverage	50% coverage	50% coverage
<b>Major Restorative</b>	15% coverage	15% coverage	15% coverage	15% coverage

### Included in All Plans

Supplemental Health - 80% coverage  
Ambulance - \$250 per trip  
Dental Accident - \$1,000 per accident  
Services & Supplies  
Based on Reasonable & Customary Charges  
Emergency Travel Coverage  
Accidental Death & Dismemberment  
Critical Illness  
Tutorial & Tuition

### Changing Your FLEXible Benefits Option

If you choose a FLEXible Benefit option your selection will remain in force for a minimum of 2 plan years. Following 2 plan years you may elect to change back to the Balanced plan. If you do not select the Balanced Plan at that time, you will remain enrolled in your FLEXible option. **Example:** If you select the FLEXible Parameds & Vision for September 2015 and you are a returning student for September 2016, you will be automatically enrolled in the FLEXible Parameds & Vision again. Should you return in September 2017 you can select the Balanced Plan or remain in the FLEXible Parameds & Vision Plan.

In the event of any discrepancy between the information herein and our contract with the insurer, the terms of the contract will apply. All benefits payable through the student plan are based on reasonable and customary charges.

## How to Enrol for Coverage

Fees for the student plan are assessed automatically by the institution at registration. You are also enrolled automatically should you meet the eligibility criteria for the plan. If you are unsure about whether or not you are eligible, please visit or contact the Benefits Plan Office.

New eligible students will be added to the plans during the first 45 days of each semester. Please keep your receipts for eligible expenses incurred during this time period for submission to the insurance carrier upon completion of the enrolment process. Returning eligible students may continue to access the plans without disruption by using their current myBenefits Card or by submitting claims directly to the carrier.

## FLEXible Benefits

You have four FLEXible options available, if no option is selected you will be automatically enrolled in the Balanced Plan and cannot Flex your benefits until your next enrolment period. Should you choose to Flex your Benefits you will be enrolled in your chosen plan for minimum of 2 plan years, after which you may elect to change to the Balanced Plan. **Students choosing to Flex their Benefits must be enrolled in BOTH the health and dental plan.**

## Accessing Coverage

**myBenefits Card:** Pay-direct claims allow for direct billing of eligible costs between your pharmacy and/or dental office and the insurance company. Pharmacy claims are processed immediately so that students are not out of pocket the full expense at the time of purchase. Dental claims are processed based the individual dental office's billing practices. These claims are accessed with the myBenefits Card. You can download your myBenefits Card from [mystudentplan.ca](http://mystudentplan.ca) or pick one up from the Student Benefits Plan Office.

**Submit Claims Online:** To access all claim features, register for Groupnet at <https://my.canadalife.com/sign-in>, or download the app through your device app store.

**Manual Claims:** To submit a manual claim, complete an insurance claim form, attach the original receipts and documents, and mail to the insurer. Remember to keep a copy of all original documents for your records. You can download claim forms from [www.mystudentplan.ca](http://www.mystudentplan.ca).

## Coordinating Multiple Plans

If you are an eligible student and have comparable coverage you may wish to coordinate your plans. Benefits under the two plans can be coordinated to increase your coverage up to 100% of the actual expense(s) incurred. For example, following payment under this plan you can submit outstanding balances to the other plan for consideration. With the Student FLEXible Benefit Plan you could choose a coverage option that works best with your other coverage to maximize your insurance protection.

*Revised: September 1, 2021*

## Opting Out of Coverage

If you are an eligible student and have comparable health and/or dental coverage you may apply to opt-out of the plan(s). Each student is given one opportunity to opt-out of the health and/or dental plan(s) each year. All opt-out forms must be completed online or through the Student Benefits Plan Office and must be received by the applicable deadline. You will not be able to opt-out of coverage at any other point during the school year.

**No exceptions will be made if the deadline is missed.** It is the student's responsibility to pay the plan fees, should they miss the applicable opt-out deadline. Approval of your opt-out will result in the plan fee being credited. Once your opt-out has been accepted, it will remain in force as long as you remain an eligible student.

## Loss of Comparable Coverage

If comparable coverage used to opt-out of the student plan terminates, or coverage provided to cover eligible dependents terminates, students have 30 days from loss of coverage to notify the Student Benefits Plan Office in order to opt in and be covered under the student plan. Confirmation of loss of coverage is required on re-application. You may also choose to Flex your Benefits upon re-application.

## Adding Family Coverage

Each year, you are given **one opportunity** to purchase family coverage for your spouse and/or dependent(s) by completing an application form and paying the family coverage fee. All family add-on forms and fees must be received by the applicable deadline. Your family can only be covered while you are a student on the plan(s). **Family coverage must be renewed by the student each benefit plan year.**

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## Student Benefits Plan Office

10850-104 Avenue NW. Unit SA-109A  
SAMU Building. Edmonton, AB T5H 0S5  
Phone: 780-497-4675  
Email: [macewanplan@mystudentplan.ca](mailto:macewanplan@mystudentplan.ca)  
Website: [mystudentplan.ca/macewan](http://mystudentplan.ca/macewan)  
Twitter: @macewanplan

## Policy Information

Insurer: Canada Life  
Policy No: 59355 | Division No: n/a  
Identification No: Your Student ID  
Plan Name: SA MacEwan  
Claims Inquiries: 1.800.957.9777

Canada Life  
Group Claims Department  
P.O. Box 4408, Regina SK S4P 3W7

**Emergency Out of Province Coverage and Assistance is provided by RSA Travel Insurance under policy: [1170258](#)**

**[www.mystudentplan.ca/macewan](http://www.mystudentplan.ca/macewan)**