

Understanding your coverage is always an excellent choice to stay healthy while studying.

For all plan details, go to: www.mystudentplan.ca/dsu

Health Benefits	Coverage Effective September 1, 2024	
Prescription Drugs	80%	Maximum of \$2,000 per benefit year. In order to maximize the benefits under the prescription drug plan, all members are required to register with BC Fair Pharmacare. Generic equivalent applies. Preventative Vaccines included.
Vision Care	100%	Maximum of \$100 every 24 months for one eye exam, \$125 every 24 months for eye glasses or contact lenses.
Paramedical Practitioners	80%	Maximum of \$300 per person, per type of practitioner, per benefit year. Practitioners: Registered Massage Therapist*, Speech Language Pathologist*, Physiotherapist, Chiropractor, Chiropodist/Podiatrist* *Physicians' referral required.
Mental Health Practitioners	80%	Combined annual maximum for eligible practitioners of \$450. Visit the plan website for a complete list of eligible therapist types.
Private Duty Nursing	100%	Maximum \$10,000, per benefit year. Prescription & pre-authorization may be required.
Medical Equipment & Supplies	100%	Including but not limited to: crutches, trusses, splints, braces, wheelchair, hospital-type bed, walkers, prosthetics and diabetic supplies. Custom-Made Shoes and Custom-Made Orthotics to a combined maximum of \$300 per benefit year. Prescription and pre-authorization may be required. Not solely for athletic use.
Ambulance	100%	Reasonable & customary charges.
Dental Accident	100%	Reasonable & customary charges. Services must commence within 180 days of the accident and be completed within 365 days of the accident. Pre-authorization required.
Emergency Travel Assistance	100%	Maximum of \$5,000,000 per incident.
Other Insurances	-	Accidental Death & Dismemberment, Tutorial.

Dental Benefits Ask your dentist to submit a pre-authorization prior to specialist services and any dental treatment plan exceeding \$500. **Dental Benefits & annual maximum effective September 1, 2024.**

Annual Maximum - \$600 per benefit year

Basic Services	80%	Exams, basic restorations, fillings, extractions. Recall exams once every 12 months.
Comprehensive Basic Services	80%	Periodontal treatment including scaling and/or root planing, 3 time units every 12 months.

The Student Benefits Plan covers supplementary health and dental services and additional benefits not covered by Provincial Health Care and Medical Travel Insurance. In the event of any discrepancy between the information herein and our contract with the insurer, the terms of the contract will apply. All benefits payable through the student plan are based on reasonable and customary charges.

Enrollment Confirmation

All domestic and international students who meet the eligibility criteria are automatically enrolled in the Student Benefits Plan and do not need to apply for coverage.

Review your student account statement and search for the health and dental insurance fees to confirm you are covered by the Student Benefits Plan.

Still unsure if you are enrolled and have coverage? Contact the Benefits Plan Office if you want to know more about your Student Benefits Plan.

Validation Period

There is a 45 day validation period for new enrollments from the start of the term. During this time, you pay out of pocket for all eligible expenses and keep the receipts to submit your claims when the validation period ends.

How To Use Your Student Benefits Plan

- Confirm enrollment.
- Know your benefits.
- Register your account in the Benefits App.
- Update your profile with your address and banking details and download your benefit card.
- Submit claims online to get reimbursed for eligible expenses if your service provider is not set up for direct billing.

Online Applications

- Opt-out
- Re-enroll / Opt In
- Family Coverage

DEADLINES APPLY

Submit online applications before applicable deadlines. **No exceptions will be made if the deadline is missed.** All terms and conditions for applications can be found with the online form.

GSC everywhere Benefits App

Register and manage your benefits via a web browser or on the mobile app!

- ✓ Set up direct deposit and provide your complete address.
- ✓ Download your benefits card for direct billing.
- ✓ View your coverage details.
- ✓ Verify if your prescriptions are covered.
- ✓ Check plan usage and remaining balances.
- ✓ Track the status and history of your claims.

The Benefits App is a service of Green Shield Canada.

Coordinating Multiple Plans

If you are eligible on the Student Benefits Plan and are covered by another benefits plan under your parents, spouse, government, job, or band, you can make these plans work together to obtain up to 100% coverage.



mystudentplan.ca/dsu

You are invited to explore our website to learn more about your benefits, deadlines, enrollment, claims, applications, savings and all benefits coverage details.

For More Information

Benefits Plan Office

David Lam Campus Office
info.coqcampus@thedsu.ca
Phone: **604.777.6257**

1250 Pinetree Way, DSU Kiosk (next to Security) Coquitlam, BC. V3B 7X3

New Westminster Office
info.nwcampus@thedsu.ca
Phone: **604.527.5110**

88 Seventh Street, 2nd Floor
New Westminster, BC V3M 1J2

Policy Information

Insurer: Green Shield Canada (GSC)
Identification No: **DSUYourStudentID-00**
(Example: DSU123456789-00)
Plan Name: Douglas Students' Union

Claims Contact Centre

Phone: **1.877.746.5566**

my
**student
plan.ca**

Revised: **September 1, 2024**