

**Understanding your coverage is always an excellent choice to stay healthy while studying.**

For all plan details, go to [www.mystudentplan.ca/kwantlen](http://www.mystudentplan.ca/kwantlen)

Health Benefits	Coverage	Effective September 1, 2024
Prescription Drug	90%	Overall maximum of \$3,000 per benefit year. Preventative Vaccines to a maximum of \$150 per benefit year. \$500 in a lifetime for Smoking Cessation products legally requiring a prescription. <b>Based on the BC Provincial Formulary with a generic rider.</b>
Vision	100%	Maximum of \$60 every 24 months for one eye exam, Maximum of \$150 for eye glasses or contact lenses every 24 months.
Paramedical Practitioners	80%	Maximum of \$25 per visit and an overall plan maximum of \$400 per practitioner per benefit year. <b>Practitioners:</b> Registered Massage Therapist*, Physiotherapist*, Naturopath, Chiropractor, Osteopath, Podiatrist or Chiroprapist, Speech Language Pathologist* <b>* Referral required by Physician or Nurse Practitioner.</b>
Mental Health Practitioners	80%	Combined annual maximum for eligible practitioners of \$500. Visit the plan website for a complete list of eligible therapist types.
Dental Accident	80%	Limited to \$1,000 per accident. Services must be performed within 12 months of accident. <b>Pre-authorization required</b>
Ambulance	80%	Limited to \$250 per occurrence.
Medical Equipment & Supplies	80%	Including but not limited to: crutches, wheelchair, hospital-type bed, prosthetics, rigid and semi-rigid braces. Custom-made orthopedic shoes or orthotics limited to \$150 per foot, per benefit year. <b>Prescription &amp; pre-authorization may be required. Not solely for athletic use.</b>
Emergency Travel	100%	Travel Insurance by AIG, maximum of \$5,000,000 per benefit year.
Other Insurances & Services	-	Tutorial, Critical Illness, Accidental Death & Dismemberment, myvirtualdoctor, mywellness, Gender-Affirming Care and mylegal.

**Dental Benefits** Ask your dentist to submit a pre-authorization prior to specialist services and any dental treatment plan exceeding \$500. **Dental Benefits & annual maximum effective September 1, 2024.**

**Annual Maximum - \$750 per benefit year**

Diagnostic & Preventative	90%	Limited to once per benefit year, scaling limited to 2 units.
Minor Restorative	90%	Fillings.
Extractions	60%	Limit of 2 wisdom teeth per benefit year.
Endodontic & Periodontic	60%	Limited to 5 additional units of scaling/root planing per benefit year.
Major Restorative	50%	Crowns, inlays, onlays, bridges. Limited to once every 5 benefit years.

**You can save money on eligible services by visiting dentists who provide discounts, visit the plan website for more information**

The Student Benefits Plan covers supplementary health and dental services and additional benefits not covered by Provincial Health Care and Medical Travel Insurance. In the event of any discrepancy between the information herein and our contract with the insurer, the terms of the contract will apply. All benefits payable through the student plan are based on reasonable and customary charges.

## Enrollment Confirmation

All domestic and international students who meet the eligibility criteria are automatically enrolled in the Student Benefits Plan and do not need to apply for coverage.

Review your student account statement and search for the health and dental insurance fees to confirm you are covered by the Student Benefits Plan.

Still unsure if you are enrolled and have coverage? Contact the Benefits Plan Office if you want to know more about your Student Benefits Plan.

## Validation Period

There is a 45 day validation period for new enrollments from the start of the term. During this time, you pay out of pocket for all eligible expenses and keep the receipts to submit your claims when the validation period ends.

## How To Use Your Student Benefits Plan

- Confirm enrollment.
- Know your benefits.
- Register your account in the Benefits App.
- Update your profile with your address and banking details and download your benefit card.
- Submit claims online to get reimbursed for eligible expenses if your service provider is not set up for direct billing.

## Online Applications

- Opt-out
- Re-enroll / Opt In
- Family Coverage

## DEADLINES APPLY

Submit online applications before applicable deadlines. **No exceptions will be made if the deadline is missed.** All terms and conditions for applications can be found with the online form.

## My Canada Life at Work Benefits App

Register and manage your benefits via a web browser or on the mobile app!

- ✓ Set up direct deposit and provide your complete address.
- ✓ Download your benefits card for direct billing.
- ✓ View your coverage details.
- ✓ Verify if your prescriptions are covered.
- ✓ Check plan usage and remaining balances.
- ✓ Track the status and history of your claims.

*The Benefits App is a service of Canada Life Assurance Company.*

## Coordinating Multiple Plans

If you are eligible on the Student Benefits Plan and are covered by another benefits plan under your parents, spouse, government, job, or band, you can make these plans work together to obtain up to 100% coverage.

## Mental Health & Wellness Program

mywellness provides students with specific tools, resources and support to achieve the student life and mental health balance. Visit [www.mywellnessplan.ca](http://www.mywellnessplan.ca) for more information.



## [mystudentplan.ca/kwantlen](http://mystudentplan.ca/kwantlen)

You are invited to explore our website to learn more about your benefits, deadlines, enrollment, claims, applications, savings and more.

## For More Information

### Benefits Plan Office

Surrey Campus Room G1265  
Richmond Campus Room 1310  
Langley Campus Room 1555  
Tech Campus Room 1210A  
Phone **778.249.8101**  
[kwantlenplan@mystudentplan.ca](mailto:kwantlenplan@mystudentplan.ca)

### Policy Information

Insurer: Canada Life Assurance Company  
**Policy No: 330825** | Division No: Leave Blank  
Carrier Number: 11  
Identification No: Your Student ID  
Plan Name: Kwantlen Student Association

### Claims Contact Centre

Phone: **1.800.957.9777**

### Travel Insurance provided by AIG Insurance

**Policy No: SRG 9429053**

Travel emergency: **1.819.566.3940**

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plan.ca**

Revised: **September 1, 2024**