

Understanding your coverage is always an excellent choice to stay healthy while studying. For all plan details, go to: [www.mystudentplan.ca/lakeland](http://www.mystudentplan.ca/lakeland)

Health Benefits	Coverage	Effective September 1, 2024
Prescription Drug	90%	Maximum of \$3,000.00 per Insured, per policy year. Reimbursement will be made for the lowest priced substitutable drug, as provided for in the Provincial Drug Benefit Formulary.
Vision	100%	Maximum of \$60.00 for one eye exam and \$100.00 for glasses and/or contact lenses every 24 months.
Paramedical Practitioners	80%	Maximum of \$300.00 each policy year for each type of practitioner. Practitioners: *Speech Therapist, Physiotherapist, Massage Therapist, Chiropractor, Naturopath, Osteopath. * Referral required by Physician.
Mental Health Practitioners	80%	Combined annual maximum for eligible practitioners of \$500. Visit the plan website for a complete list of eligible therapist types.
Dental Accident	80%	Maximum of \$2,000 per accident. Services must be performed within 30 days of accident. If treatment is scheduled to occur more than 90 days after the impact, a treatment plan must be submitted before the end of the 90-day period. Pre-authorization required.
Ambulance	80%	Maximum of \$250.00 per occurrence.
Medical Equipment & Supplies	80%	Including but not limited to: wheelchairs, walkers, hospital beds, traction kits which are rented for temporary therapeutic use Orthopedic supplies and custom made orthopedic shoes are covered at 80% to a maximum of \$150.00
Emergency Travel Assistance	100%	Travel Insurance by AIG, maximum of \$5,000,000 per benefit year.
Other Insurances	-	Tutorial, Accidental Death & Dismemberment.

**Dental Benefits** Ask your dentist to submit a pre-authorization prior to specialist services and any dental treatment plan exceeding \$500. **Dental Benefits & annual maximum effective September 1, 2024.**

**Annual Maximum - \$750 per benefit year**

Diagnostic & Preventative	90%	Limited to once per benefit year. Scaling limited to 2 units.
Minor Restorative	70%	70% of the cost of amalgam, silicate, composite or tooth-coloured fillings and space maintainers.
Extractions	50%	Limited to 2 wisdom teeth per benefit year.
Endodontic	20%	Root canals.
Periodontic	20%	Non-surgical procedures, definitive surgical procedures, adjunctive surgical procedures, occlusal equilibration. Periodontal appliances including impression and insertion. Periodontal appliance repair, maintenance and adjustment.
Major Restorative	20%	Crowns, Removable prosthodontics, Fixed prosthodontics. <b>Limited to existing appliance is at least 5 years old.</b>

The Student Benefits Plan covers supplementary health and dental services and additional benefits not covered by Provincial Health Care and Medical Travel Insurance. In the event of any discrepancy between the information herein and our contract with the insurer, the terms of the contract will apply. All benefits payable through the student plan are based on reasonable and customary charges.

## Enrollment Confirmation

Students who meet the eligibility criteria are automatically enrolled in the Student Benefits Plan and do not need to apply for coverage.

Review your student account statement and search for the health and dental insurance fees to confirm you are covered by the Student Benefits Plan.

Still unsure if you are enrolled and have coverage? Contact the Benefits Plan Office if you want to know more about your Student Benefits Plan.

## Validation Period

There is a 45 day validation period for new enrollments from the start of the term. During this time, you pay out of pocket for all eligible expenses and keep the receipts to submit your claims when the validation period ends.

## How To Use Your Student Benefits Plan

- Confirm enrollment.
- Know your benefits.
- Register your account in the Benefits App.
- Update your profile with your address and banking details and download your benefit card.
- Submit claims online to get reimbursed for eligible expenses if your service provider is not set up for direct billing.

## Online Applications

- Opt-out
- Re-enroll / Opt In
- Family Coverage

## DEADLINES APPLY

Submit online applications before applicable deadlines. **No exceptions will be made if the deadline is missed.** All terms and conditions for applications can be found with the online form.

## My Canada Life at Work Benefits App

Register and manage your benefits via a web browser or on the mobile app!

- ✓ Set up direct deposit and provide your complete address.
- ✓ Download your benefits card for direct billing.
- ✓ View your coverage details.
- ✓ Verify if your prescriptions are covered.
- ✓ Check plan usage and remaining balances.
- ✓ Track the status and history of your claims.

*The Benefits App is a service of Canada Life Assurance Company.*

## Coordinating Multiple Plans

If you are eligible on the Student Benefits Plan and are covered by another benefits plan under your parents, spouse, government, job, or band, you can make these plans work together to obtain up to 100% coverage.



## [mystudentplan.ca/lakeland](https://mystudentplan.ca/lakeland)

You are invited to explore our website to learn more about your benefits, deadlines, enrollment, claims, applications, savings and more.

## For More Information

### Benefits Plan Office

[studentplans@lakelandcollege.ca](mailto:studentplans@lakelandcollege.ca)  
Phone **789.853.8484**

### Policy Information

Insurer: Canada Life Assurance Company  
**Policy No: 52451** | Division No: Leave Blank  
Carrier Number: 11  
Identification No: Your Student ID  
Plan Name: Students' Association of  
Lakeland College

### Claims Contact Centre

Phone: **1.800.957.9777**

### Travel Insurance provided by AIG Insurance

**Policy No: SRG 9429853**

Travel emergency: **1.819.566.3940**

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Revised: **September 1, 2024**