

Understanding your coverage is always an excellent choice to stay healthy while studying.

For all plan details, go to: www.mystudentplan.ca/uofguelph

Health Benefits	Coverage	Effective September 1, 2024
Prescription Drug	100%	Maximum of \$5,000 per benefit year. Based on the National Formulary with a generic rider. Dispensing fees are not covered.
Vision	100%	Combined maximum of \$120 every 24 months for one eye exam, glasses and/ or contact lenses.
Chiropractor, Naturopath, Physiotherapist* & Athletic Therapist*	80%	Combined maximum of \$500 per benefit year. *Physician's prescription required.
Mental Health Practitioners	80%	Combined annual maximum for eligible practitioners of \$750. Visit the plan website for a complete list of eligible therapist types.
Ambulance	100%	Based on reasonable and customary charges.
Custom-Made Orthotics	80%	Maximum of \$300 every 24 months *Prescription required. Prescription can be prescribed by a Physician, Podiatrist, or Chiropracist.
Dental Accident	100%	Maximum of \$1,000 per benefit year. Services must be performed within 12 months of accident. Pre-authorization required.
Diaphragms, IUD's, Cervical Caps	100%	Excludes insertion fee.
Prosthetics	100%	Based on reasonable and customary charges.
Trusses, Crutches, Splints & Braces	80%	Limited to \$450 per benefit year. Prescription & pre-authorization may be required. Not solely for athletic use.
Tutorial	100%	Limited to \$15 per hour to a maximum of \$1,000 per disability (after 15 days confinement due to injury or illness).
Wigs and Hairpieces	100%	Limited to \$500 every 24 months. As a result of Alopecia Universalis, Chemotherapy, or Radiation therapy.
Other Services	-	Feeling Better Now®

Dental Benefits Ask your dentist to submit a pre-authorization prior to specialist services and any dental treatment plan exceeding \$500. **Dental Benefits & annual maximum effective September 1, 2024.**

Annual Maximum - \$600 per benefit year

Diagnostic & Preventative	100%	Limited to once per benefit year. Scaling up to 2 units.
Minor Restorative	80%	Fillings.
Oral Surgery	75%	Extractions.

You can save money on eligible services by visiting dentists who provide discounts, visit the plan website for more information

The Student Benefits Plan covers supplementary health and dental services and additional benefits not covered by Provincial Health Care and Medical Travel Insurance. In the event of any discrepancy between the information herein and our contract with the insurer, the terms of the contract will apply. All benefits payable through the student plan are based on reasonable and customary charges.

Enrollment Confirmation

All domestic and international students who meet the eligibility criteria are automatically enrolled in the Student Benefits Plan and do not need to apply for coverage.

Review your student account statement and search for the health and dental insurance fees to confirm you are covered by the Student Benefits Plan.

Still unsure if you are enrolled and have coverage? Contact the Benefits Plan Office if you want to know more about your Student Benefits Plan.

Validation Period

There is a 45 day validation period for new enrollments from the start of the term. During this time, you pay out of pocket for all eligible expenses and keep the receipts to submit your claims when the validation period ends.

How To Use Your Student Benefits Plan

- Confirm enrollment.
- Know your benefits.
- Register your account in the Benefits App.
- Update your profile with your address and banking details and download your benefit card.
- Submit claims online to get reimbursed for eligible expenses if your service provider is not set up for direct billing.

Online Applications

- Opt-out
- Re-enroll / Opt In
- Family Coverage

DEADLINES APPLY

Submit online applications before applicable deadlines. **No exceptions will be made if the deadline is missed.** All terms and conditions for applications can be found with the online form.

My Canada Life at Work Benefits App

Register and manage your benefits via a web browser or on the mobile app!

- ✓ Set up direct deposit and provide your complete address.
- ✓ Download your benefits card for direct billing.
- ✓ View your coverage details.
- ✓ Verify if your prescriptions are covered.
- ✓ Check plan usage and remaining balances.
- ✓ Track the status and history of your claims.

The Benefits App is a service of Canada Life Assurance Company.

Coordinating Multiple Plans

If you are eligible on the Student Benefits Plan and are covered by another benefits plan under your parents, spouse, government, job, or band, you can make these plans work together to obtain up to 100% coverage.

Mental Health & Wellness Program

mywellness provides students with specific tools, resources and support to achieve the student life and mental health balance. Visit www.mywellnessplan.ca for more information.



mystudentplan.ca/uofguelph

You are invited to explore our website to learn more about your benefits, deadlines, enrollment, claims, applications, savings and more.

For More Information

Benefits Plan Office

Level 1, University Centre, Room 108A
Phone: **226.770.3536**
guelphplan@mystudentplan.ca

Policy Information

Insurer: Canada Life Assurance Company
Health Plan policy No: 330820
Dental Plan policy No: 157994
Division No: Leave Blank
Carrier Number: 11 Identification No: Your Student ID
Plan Name: University of Guelph CSA & GSA

Claims Contact Centre

Phone: **1.800.957.9777**

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plan.ca**

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