



# Extended Healthcare Benefits & Dental Plan

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# Agenda

- Your Insurance Package
  - Extended Healthcare and Dental Plan
- Summary of Benefits
- Registration for Member *eProfile*
- Submitting a Claim
- Student Website
- Support

# Extended Healthcare & Dental Benefits Plan

- **Students enrolled in 2 or more courses** (Domestic/International) are automatically enrolled in the plan
  - Healthcare benefits and dental plan are a *combined package*
- The mandatory fees are assessed with your tuition and the coverage commences on August 1<sup>st</sup> for this B.ED group
  - Coverage is August 1<sup>st</sup>, 2022, to July 31<sup>st</sup>, 2023 (12 months)
- Coverage commences September 1<sup>st</sup> for all students starting in September
  - Coverage is September 1<sup>st</sup> to August 31<sup>st</sup>

# Extended Health & Dental Plan | Opt-Out Information

- Students with comparable coverage through another insurance provider can choose to opt out of both the extended healthcare benefits and dental plan.
- *Opt out Deadlines:*
  - Your account will be credited by Student Financial Services once your optout has been validated at the end of the opt out period
  - **Bed Program – Deadline is September 2<sup>nd</sup>, 2022**
  - **September Students - September 30<sup>th</sup>, 2022**
- Online opt-out form: <https://www.mystudentplan.ca/tyndale/en/forms/opt-out>
  - Ontario Health Insurance Plan (OHIP) is not acceptable alternate coverage to optout
  - Opt outs carry forward each year you are an eligible student therefore your first optout remains on file until you opt back in for loss of comparable coverage
- Reimbursement for approved online opt outs are processed by Tyndale according to their school policy

# Summary of Benefits – What's Covered



## What's Covered?

- *Eligible Prescription Drugs*
- *Paramedical Services:*
  - *Counselling, Massage Therapy\* Physiotherapy\*, Chiropractic Care*
- *Vision Care*
- *Ambulance*
- *Dental Care*
- *And More ...*

*\*Physician's prescription/referral required for indicated services*

Email: [tyndaleplan@mystudentplan.ca](mailto:tyndaleplan@mystudentplan.ca)

Website: [www.mystudentplan.ca](http://www.mystudentplan.ca)

# Extended Health & Dental | Claimsecure Policy No. 635957

## Submitting a Claim

- Validation period for NEW enrolment is 45 days
  - Validation period must be satisfied prior to registration eligibility
- The following information is required on the claim form and registration;
  - **Group Number: 635957**
  - **Certificate Number:** Your 6-digit student ID followed by '00TY' (i.e., 12345600TY, please note there are zeros in front of the TY)
- Registering for your *Member eProfile*:
  - Go to: [www.Claimsecure.com](http://www.Claimsecure.com) –
  - Select Eprofile Login and the Register Button
- Upon confirmation of Registration email
  - Go to [www.Claimsecure.com](http://www.Claimsecure.com)
    - Select E-profile Login and select Member and Login with username and temporary password provided
    - <https://www.claimsecure.com/en/?type=C#eProfileLogin>
  - Must register to obtain Member Benefits Card
  - Member eProfile required to submit claims
  - Full instructions can be found at:
    - <https://www.mystudentplan.ca/tyndale/en/making-a-claim>



# Extended Health & Dental | Claimsecure Policy No. 635957

## Submitting a Claim

- Options available
  - Online and Mobile Claims; and Manual Claims
- Register for your Member eProfile:
  - <https://eprofile.claimsecure.com/?dest=register>
  - Member eProfile required to submit claims
  - Instructions @ <https://www.mystudentplan.ca/tyndale/en/making-a-claim>
- The following information is required on the claim form:
  - Group Number: **635957**
  - Group or Employer: Tyndale University
  - Certificate Number:
    - Your 6-digit student ID followed by '00TY'
    - (i.e., 12345600TY, please note there are zeros in front of the TY)



# Extended Health & Dental | Claimsecure Policy No. 635957

## Submitting a Claim

**claimsecure**

Welcome to our online Registration service.

Progress bar: Document icon, Heart icon, Person icon, Dollar icon, Bell icon

### Terms and Conditions

By reading this agreement, and clicking the I AGREE button below, you have read, understood, and agree to the following:

**USE OF SITE**

I have read, understand and agree to the terms and conditions outlined.

[Next](#)



# Extended Health & Dental | Claimsecure Policy No. 635957

## Submitting a Claim

Go to:

<https://eprofile.claimsecure.com/?dest=register>

**IMPORTANT:**

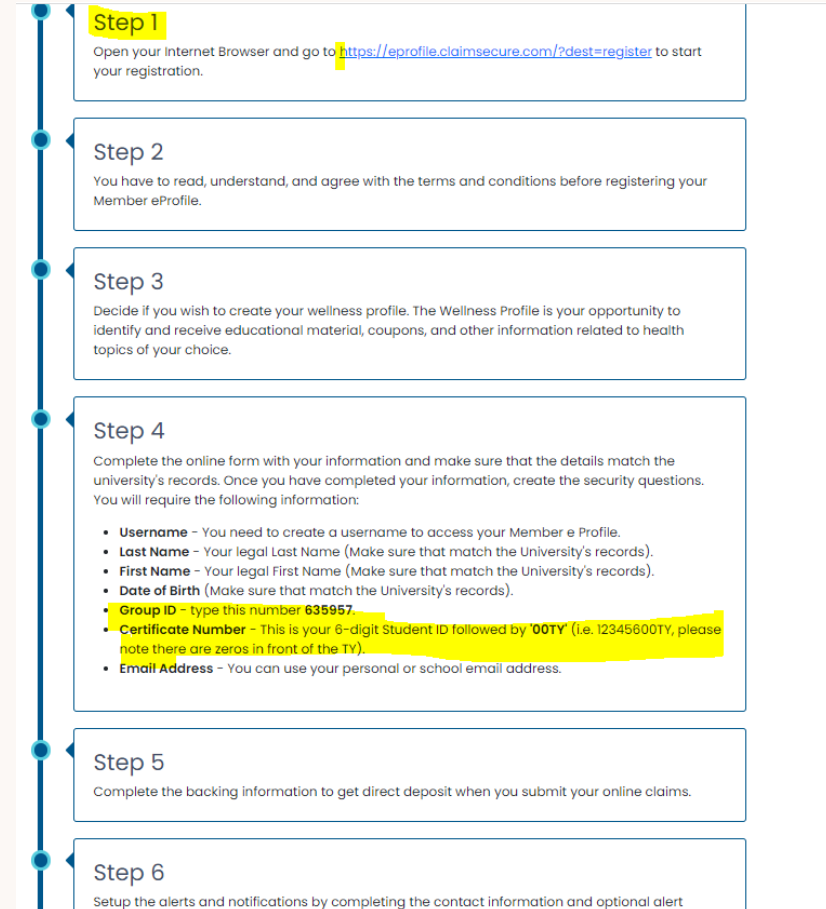
**Certificate Number IS**

> **your 6 Digit Student ID**

> **followed by a Suffix "00TY"**

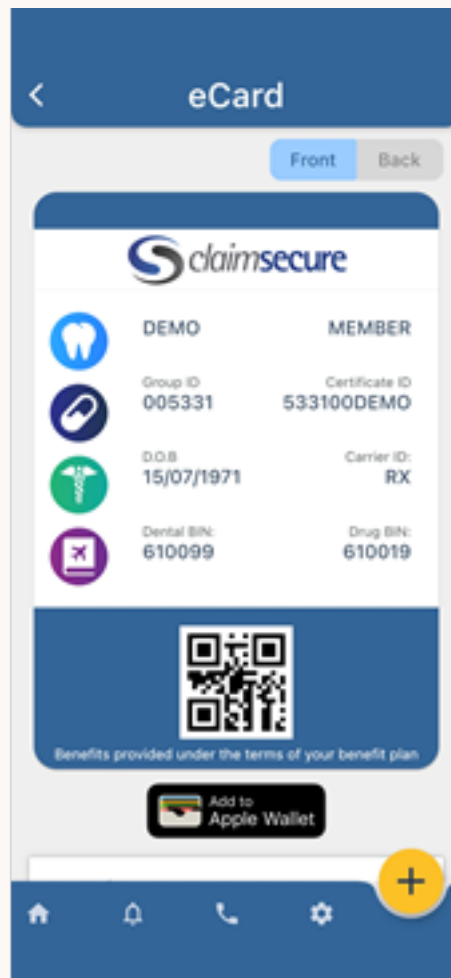
> **Example:**

>> **12345600TY**



# Extended Health & Dental | Claimsecure Policy No. 635957

## Member eCard

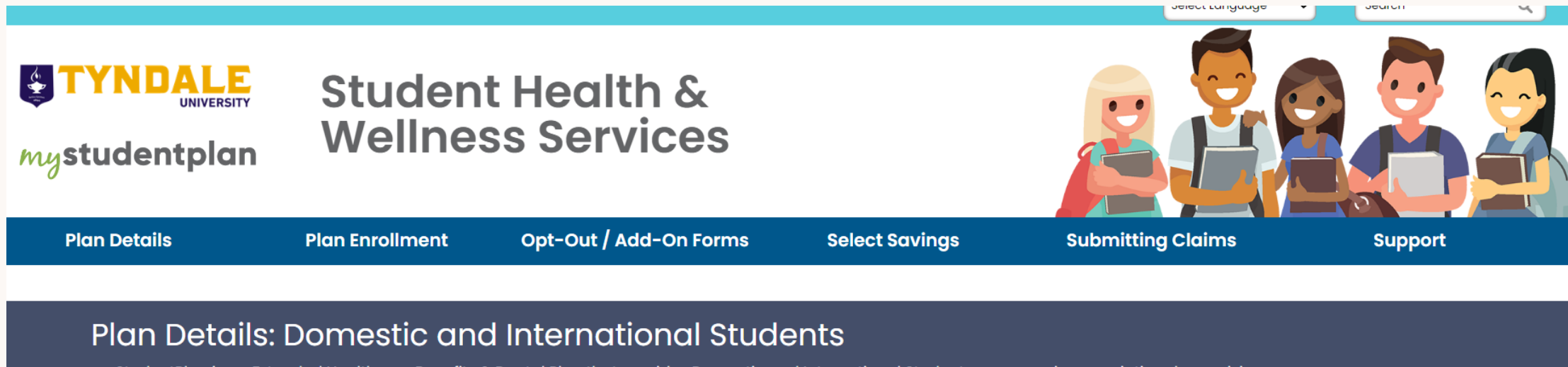


# Extended Health & Dental | Claimsecure Policy No. 635957

## Family Add On Coverage

- Students can purchase optional coverage for spouse and/or dependents.
- Online form: <https://www.mystudentplan.ca/tyndale/en/forms/family-addon>
- Extended Healthcare & Dental Plan for 12 months coverage:
  - *1 or more persons: \$350.00*
- Extended Healthcare & Dental for 12 months coverage:
  - *2 or more persons: \$700.00*
- International Health Coverage:
  - For more information email: [tyndaleplan@mystudentplan.ca](mailto:tyndaleplan@mystudentplan.ca)
  - International students must add International coverage for dependents in order to purchase extended health and dental for dependents
- The deadline for family add-on submission is September 2<sup>nd</sup>, 2022 for Students enrolled in the Bed; all others the deadline is September 30<sup>th</sup>, 2022

# Tyndale Student Website: [mystudentplan.ca/tyndale](https://mystudentplan.ca/tyndale)



# WE ARE HERE FOR YOU!

- Students can request assistance by email:
  - (please include your Tyndale student ID Number)
  - Coverage information
  - Family add on Coverage information (deadlines involved)
  - Opt-out Information (deadlines involved)
  - Opt-In Information (deadlines involved)
- Email : [tyndaleplan@mystudentplan.ca](mailto:tyndaleplan@mystudentplan.ca)
- Website: [www.mystudentplan.ca/tyndale](http://www.mystudentplan.ca/tyndale)